

CONDITIONS

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

Staff will be fully trained on our challenge 25 policy and restricted times for minors on premises.
Licensed door supervisors will always be present and working during peak times: Friday & Saturday 20:00-close of business. They will also be present and working on any night of the week that we sell alcohol after 0:00 hours, from 23:00.
SIA licensed door supervisors will be aware of the company policies and legal implications of 'challenge 25' and will be implementing customer bag searches upon entry to the venue.
We will ask and do our best to ensure customers entering and leaving the venue are respectful of noise pollution, their surroundings and others, also we will ensure no glasses are taken outside the front door after 9pm and also we will ensure people are not drinking within the venue to an irresponsible level on intoxication.
We will not let any children in the venue past 8pm.
We have installed a sound limiting system to prevent noise pollution and nuisance, we have re arranged our sound system internally so music is directed away from residence and businesses whom it may offend and finally we have also installed a timer on our outdoor speaker, so it shuts off at 11pm, if and when we use it.
We will continue to utilise our state-of-the-art security system, which is assisted 24/7 by Verisure alarms & security. This system also comes with an 'instant response' panic button, in case of emergency. We are also a part of City Watch (Tango Victor) with instant police response if needed. We also have 11 working cameras around the venue for CCTV purposes.

CONDITIONS CONSISTENT WITH REPRESENTATION FROM THE POLICE

The licence holder shall ensure the supply of alcohol ceases no later than thirty minutes prior to closing the public.
The licence holder shall ensure all licensable activity ceases by 3am on 1st January.
The licence holder shall ensure a high definition, coloured CCTV camera system is installed, operational and recording whilst the premises is open to the public. The system must permit the identification of individuals. CCTV images must be securely stored, display an accurate date/time stamp and retained for a minimum of 31 days. Cameras must cover all areas that the public have access to, including the entrance/exit and pavement area immediately outside the front of the premises.
The licence holder shall ensure Security Industry Authority (SIA) door supervisor(s) are employed at the premises on Friday and Saturday from 8pm until close. Door supervisor(s) must remain on the premises until all customers have left. Door supervisor(s) must also be employed between Sunday to Thursday when alcohol is supplied to customers after midnight.
The licence holder shall ensure all Security Industry Authority (SIA) door supervisor(s) used at the premises record their full name, SIA registration number and the dates/time deployed on the premises. A record must be kept on the premises for six months and made available for inspection to an officer from a responsible authority upon request.

The licence holder shall ensure all Security Industry Authority (SIA) door supervisor(s) engaged at the premises for the purpose of supervising or controlling queues or customers must wear high visibility jackets/vests or armbands.

The licence holder shall ensure the premises possess an operational retail radio supplied by the Leicester's City Watch scheme.

The licence holder will promote and ensure that all front of house staff are trained in public safety campaigns such as the "Ask Angela" or other similar schemes. A record of training must be retained for at least twelve months, the record kept on the premises and made available to the responsible authorities on request.

The licence holder will operate a Challenge 25 policy with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo. A training record must be kept on the premises, retained for twelve months and produced to an officer from a responsible authority upon request.

The licence holder shall ensure customers are not permitted to take drinks supplied by the premises, out of the premises between 9pm and 9am.

The licence holder shall ensure children are not permitted on the premises after 8pm or when adult entertainment is being shown.

The licence holder shall ensure no more than ten customers at a time, will be permitted to smoke/vape outside the front of the premises between 9pm and 9am.

CONDITIONS CONSISTENT WITH REPRESENTATION FROM THE NOISE AND POLLUTION TEAM

All amplified music and voice on the premises shall be played through a noise limiting device which is installed, fitted and maintained in such a manner as to control all sources of amplified music and voice at the premises. The level shall be set to the agreement of the Noise and Pollution Team to prevent noise nuisance being caused to the public, and the agreed level shall not be exceeded without the agreement of the Noise and Pollution Team. Once the device is set it should be inaccessible to anyone on the premise other than the licence holder.